



DEPARTMENT OF ADMINISTRATION

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ALL AGENCY MEMORANDUM #2010-27

June 15, 2010

TO: All Agencies

FROM: Andrew Clinger, Director,
Department of Administration

Daniel H. Stockwell, Director/CIO,
Department of Information Technology

SUBJECT: FY2012/2013 NEW SERVICE OFFERINGS

Beginning in fiscal year 2012, the Department of Information Technology will be offering the following additional enterprise services:

- Virtual Server
- Leased Tower Space
- Rack Unit Pricing

Virtual Server

The Internet Services & Servers group will begin offering virtual servers in FY12. This new service has been added in the Nevada Executive Budget System (NEBS) for the 2011-2013 biennium.

Each virtual server will include all hardware and operating system costs and the following services: data backup and recovery, anti-virus, operating system patching, monitoring, high availability and disaster recovery. Below are the base server specifications along with possible monthly upgrades.

Base Virtual Server

- 2 GHZ Processor

Add'l Monthly Upgrades (+)

- 1 GHZ Processor

- 2 GB Memory
- 40 GB Enterprise Storage
- 1 GB Memory
- Enterprise Storage

Contact **Shawn Curby** directly at (775) 684-4319 for additional details.

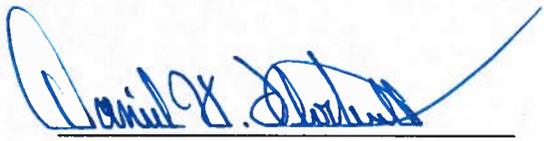
Leased Tower Space and Rack Space Rental

The Network Transport Services group will begin offering leased tower space and rack space rental by rack unit within DoIT mountain top sites in FY12. Customers that require tower space for antennas, but will not be leasing physical rack space within a DoIT facility, e.g. a site user that proposes to place its own shelter adjacent to a DoIT shelter while utilizing DoIT's tower, will be charged an annual fee based upon the user's total usable 2' x 2' x 7' rack spaces within their proposed shelter. The user may be required to pay for a tower structural analysis to ensure the tower will support the user's additional antennas. Additionally, rack space at DoIT mountain top sites will be available on a per rack unit basis. A rack unit is equal to 1.75" x 19" or 1.75" x 23", depending upon the equipment. A user requiring rack space for equipment that takes up a minimum rack space will have the option of leasing space by the rack unit. Racks will be provided and managed by DoIT; therefore, users in this configuration will share rack space with other users. If a user requests an entire rack, they will be charged for a full rack space (48 rack units) regardless of the number of rack units occupied. A minimum of one rack unit will be maintained between users' equipment for adequate ventilation and will be factored into each user's occupied space.

Contact **Pat Sheehan** directly at (775) 684-5854 for additional details.



Andrew Clinger, Director,
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