

DEPARTMENT OF ADMINISTRATION

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ALL AGENCY MEMORANDUM #2010-46

November 5, 2010

TO: All State Agencies

FROM: Andrew K. Clinger, Director

Department of Administration

SUBJECT: Department of Administration Customer Survey

The Department of Administration would like to know how our divisions help you do your job. We feel it is important that we meet the needs of agencies and would like feedback from you, the users. Survey results will be used to make improvements to our customer service.

Administration divisions include:

Administrative Services

Budget and Planning

Buildings and Grounds

Hearings and Appeals

Information Technology Division (*not* the Department of Information Technology, DoIT)

Internal Audits

Motor Pool

Purchasing

Risk Management

Note you need only complete answers for divisions whose services you use.

If possible, please complete the following quick survey by November 15, 2010. Please contact Maud Naroll if you have any questions about the survey at mnaroll@budget.state.nv.us or (775) 684-0223. Thank you for your comments.

Survey link: http://www.surveymonkey.com/s/M9HBJT8

Andrew K. Clinger, Director Department of Administration